Information

for County Councillors

| From: | Richard Williams, Commercial and Business Services Director |
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| | |
| Date: | 2 February 2017 |

To: All County Councillors

New SCC SAP system now live

You will be aware that Somerset County Council's contract with Southwest One (SWO) came to an end on 30 November 2016 and services and staff transferred to SCC on 1 December. SWO has continued to provide and support the County Council's SAP system since then. (SAP is the Council's integrated management system providing procurement, finance and payroll functions.)

The project to move to a replacement SAP system for SCC only has now successfully completed with the new system (hosted by HCL Technologies) now live to all users. For the majority of SAP users, the system has been designed to operate very much as it did previously in order to minimise the level of change over this critical period. Our arrangement with HCL does, though, pave the way for us to make future changes to SAP to improve and expand its functionality.

Thorough preparation and business continuity planning has meant that SCC services experienced minimal impact during the transfer from one system to the other.

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