

Information

for County Councillors

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From:	Alyn Jones
Relevant SLT Director and sign-off date:	Alyn Jones, LGR Director
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To:	All County Councillors

Customer Panel launch

This week we are launching a new Customer Panel and encouraging members of the public to join in and help shape the future of council services in Somerset.

The Customer Panel is being established as part of the Local Government Reorganisation programme to ensure residents are at the heart of services run by the new Somerset Council.

Panel members will have the chance to share their views by taking part in online surveys, one-to-one interviews, usability tests and discussion groups.

No special skills are required, all they need is a willingness to take part in three research topics each year and provide honest and constructive feedback.

The initiative is based on the successful Customer Panel currently run by Sedgemoor District Council.

We are aiming to recruit panel members from across all parts of Somerset. Please encourage people in your divisions to take part. They can find out more and sign up online via [our website](#). Alternatively, customers can request support with signing up by completing our [Contact Us](#) form or by calling 0300 123 2224.

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